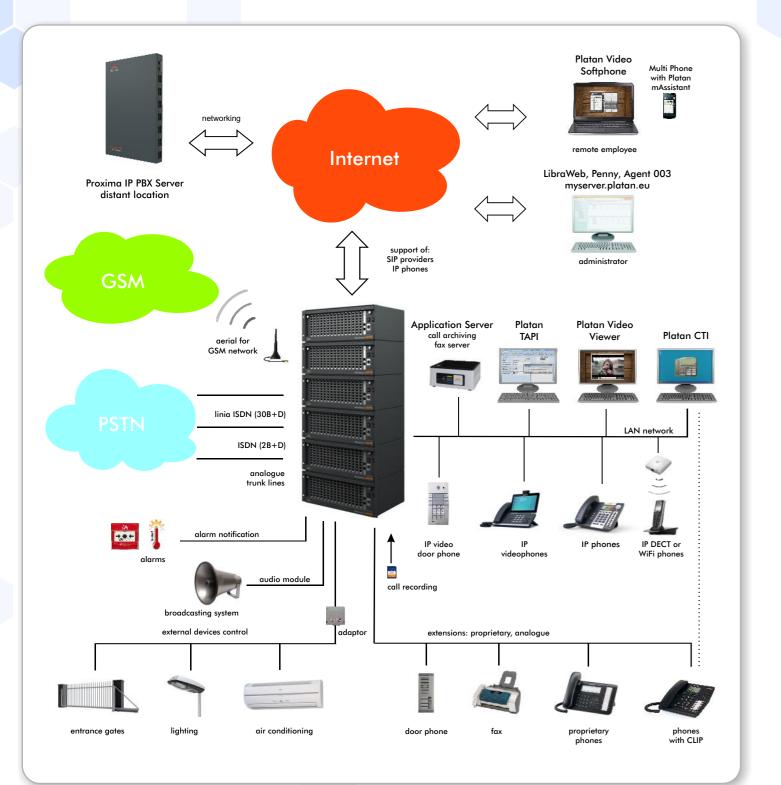
# PBX Server Libra – element of an ICT system



www.platan.eu

Configuration	Proxima	Proxima plus	Libra (STD or RACK)	Libra (STD or RACK)
Extensions				unit / max.
analogue	28	28	120	120 / 720
digital proprietary	28	28	32	32 / 128
digital ISDN (2B+D) – universal	16	16	120	120 / 128
analogue and proprietary in total	28	28	120	120 / 720
VoIP (IP EXT) audio ports and/or video	200	1000	200	1000 / 1000
Trunk lines				unit / max.
analogue	14	14	64	64 / 64
digital ISDN (2B+D) – universal	16	16	120	120 / 128
digital ISDN (30B+D) USER / NET	1	2	8	8/8
VolP accounts (IP GW)	64	64	64	64 / 64
GSM (number of SIM cards)	4	14	6	16 / 16
VolP	4	14	0	10/10
Number of VoIP channels on processor card	up to 10		up to 10	up to 10
Integrated VoIP cards (max. number of cards)	up to 10	4	up to 10	2/6
Number of VoIP channels on one VoIP card				1
	up to 64	up to 64	up to 64	up to 64
Number of simultaneous calls	up to 32	non-blocking	up to 128	up to 64 / non-blocki
Networking				
Number of servers / number of users	16 / 16 000	16 / 16 000	16 / 16 000	16 / 16 000
Interactive Voice Response (IVR)				
Announcement levels / number of traffic scenarios	600 / 64	600 / 64	600 / 64	600 / 64
Voice announcements (number / total time)	99 / up to 1 h	99 / up to 30 h	99 / up to 1 h	99 / up to 30 h
Call recording (number of channels)	up to 16	up to 30	up to 30	up to 30
Queuing (number of callers waiting in queues)	up to 40	up to 40	up to 40	up to 40
Voicemail (number of channels / total time)	25 / up to 1 h	25 / up to 30 h	25 / up to 1 h	25 / up to 30 h
Audio and external devices control	support of up to 8 sensors, control of up to 8 external devices		support of up to 8 sensors, control of up to 8 external devices, 1 audio IN and 2 audio OUT (broadcasting)	
			one unit	multi-unit
Power supply	Proxima	Proxima plus	Libra	Libra
· over suppry	TTOAITTG	r roxima pias	(STD or RACK)	(STD or RACK)
Mains power supply	220 V ± 100/ . 5	0 Hz. may E0 \/A	~230 V ± 10%, 50 Hz,	
iviallis power supply	~230 V ± 10%; 50 Hz; max. 50 VA		~230 V ± 10%, 50 Hz, max. 100 VA / server unit	
Backup power supply	UPS		2 batteries 12 V, 7 Ah / unit power maintenance from 5 h up to 9 h	
Darling a construction of P			p = 1 = 1 = 1 = 1 = 1	
Backup powers supply panel dimensions	_	./-	STD casing –	RACK - 80 (2U) × 48
(one panel supports 1 or 2 Libra units)	n/a		built-in power supply	(19") × 240; up to 16
height × width × depth [mm]; weight [kg]				
Server dimensions	Proxima	Proxima plus	Libra STD	Libra RACK
Casing type	universal (RACK or wall-mounting)		STD (wall-mount)	RACK (19")*
One unit dimensions: height × width × depth [mm];	44 (1U) × 483 (19") × 287; 5		626 × 406 × 167;	176 (4U) × 483 (19")
weight [kg]	17 (10) ~ 103 (13 ) ~ 207, 3		18,6 (with backup power supply)	× 330; 12

illy up to 3 RJ-45 patchpannels (1U height each) for every u

Protocols and codecs		
Voice communication protocols	ASS, DSS1 (EURO ISDN), QSIG, GSM 850/900, DCS1800, PCS1900	
VoIP	SIP 2.0, T.38 (for faxes in IP networks)	
Audio codecs	G.711 μLaw, G.711 aLaw, G.726, GSM, G.729a	
Video codecs	H.263+, H.264	
Server communication protocols – integration with external software	Platan PCTI, Platan TAPI, HTTP, hotel LibraHotel.dll, hotel FIAS for Micros Fidelio, protocol supporting external call recorders	
Server management protocols	Ethernet LAN 10/100 Base-T interface, embedded modems (analog V.32/ ISDN) for remote control	
Automatic configuration (autoprovisioning)	Platan and Yealink IP phones	

Software		
Web-based interface for configuration	ProximaWeb / LibraWeb	
Call billing	Penny billing modul, individual and group statistics	
Web-based interface for user	User Zone, access to the selected settings	
Remote access to PBX servers	myserver.platan.eu platform	
Application for audio and video calls	Platan Video Softphone (PC & Android), Platan Video Viewe – for IP Safe video door phones	
Support of recorded calls	Agent 003, Archiver	
Support of call traffic, SMS	Platan Call Monitor, Platan CTI, Platan Click2Call	
Application for external port	Platan mAssistant	

IP phones: Platan IP-T2xx, Yealink, Gigaset, Fanvil; analogue wired and DECT: Alcatel, Panasonic & others; proprietary phones: Panasonic KX-DT5xx (Libra – with consoles); IP videophones: Yealink, Fanvil  IP-DECT systems  IP DECT phones and base stations: Gigaset, NEC  Remote door and gates opening  Call recording and archiving  Industrial memory cards; Platan Application Server; SIM call recorders  Central fax  Platan Fax Server on Platan Application Server  Support of telephone  Platan Bridge – server		
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(Fax over IP) on Platan Application Server  Support of telephone Platan Bridge – server	Call recording and archiving	Platan Application Server;
	Central fax (Fax over IP)	Tiddaii Tux berver
	Support of telephone traffic	_



# **Telecommunication** systems not only for business

- Platan PBX telecom systems, integrating all types of telecommunication lines, public and departmental -PSTN, ISDN, GSM, VoIP;
- support of intense telephone traffic, advanced scenarios of traffic organisation;
- networking by IP network creating uniform telecom systems for distributed multi-branch organisations;
- protocols to support software of other producers for call centers, contact centers, hotels, taxi companies and
- Platan Gateway REC multi-channel VoIP gateways with possibility of call recording;
- door phones, video door phones, phones and videophones of any type, central fax server and other accessories useful in office work;
- SIP trunk multi-channel services low-cost voice communication by VoIP;
- local commercial, technical and service support network of authorised installers and partners in Poland and abroad.



Platan is a leading Polish producer of IP PBX telephone systems and PBX

Company's complex offer satisfies the most sophisticated requirements of a wide range of customers, from small and medium companies to large enterprises, public offices and institutions, as well as rescue and uniformed services.

We have been providing telecom solutions since 1985. Systems developed by Platan are fully based on our own technical know-how. They have received great recognition both on Poland and foreign markets.

Platan offers also the public address systems, including the IP-based audio passenger information systems for railway

We have been awarded ISO 9001 Quality Management System Certificate for design, manufacture, sale and service of telecommunication equipment, which provides the evidence of our compliance with quality standards.

















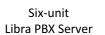
Intelligent Call Distribution

Call center



### **PLATAN IP PBXs and PBX Servers**







One unit of Libra PBX Server



Libra STD PBX Server

These are the largest Platan PBX servers, supporting up to 720 analogue and proprietary phones and up to 1000 IP phones. Scalable from one up to six units. Creating network with Libra and Proxima servers. Two types of casings – wall-mountable (STD) and RACK for 19" ICT cabinets.

Advanced PBX servers supporting up to 28 analogue and proprietary phones and up to 1000 IP phones.

Creating networks, both with Proxima and Libra servers.

One universal casing – for wall mounting or for RACK 19" ICT cabinet.



Proxima and Proxima plus IP PBX Servers



Prima, Prima mini and Prima nano IP PBXs

PLATAN

Small IP PBXs, connecting all types of telephone lines: analogue, digital ISDN, VoIP together with integrated GSM cards.

They support up to 14 analogue phones and up to 8 IP phones.

## **PLATAN IP gateways and IP phones**



Platan Gateway REC





Platan Gateway

Elegant phones for demanding users, with colour display, photos for contacts, possibility of connecting up to 5 expansion modules, using multiple SIP accounts. Perfect solution for managers, dispatchers and secretaries.

other producers.

Economic models with visible display, several SIP accounts – indispensable phone in every

Platan Gateway and Platan Gateway REC (with integrated

Support of 8 up to 24 phones, universal casing for wall-

They can be used with any SIP provider and PBX systems of

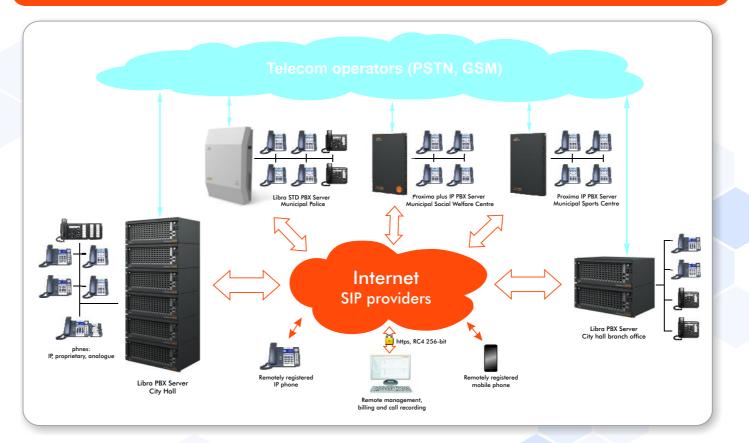
multichannel call recording) are IP gateways.

mounting or RACK 19" ICT cabinet installation.

Phones with embedded switches with two 1 Gb Ethernet ports and with embedded Wi-Fi for wireless conenction.

Platan IP phones

## Example of an integrated telecommunication system with the use of Platan systems network



## Features of PLATAN PBX servers

#### Intelligent Call Distribution (ICD):

- Interactive Voice Response (IVR) with multilevel call distribution
- Queuing callers waiting for a connection with information on updated position in queue and estimated waiting time.
- Multi Phone using several phones (mobile phone included) at one extension number
- Sending to mobile phones set as external ports (in Multi Phone) information about the numbers calling a PBX, easy calling and calling back from mobile phone via PBX server (Platan mAssistant).
- DISA direct inward access to extensions and infolines numbers.
- Smart Callback directing an external caller that missed the call to the PBX extension that had made this outgoing call.
- Music on hold (4 tunes).
- Hunt groups (group ring numbers).
- Uniformed (UCD) and Automatic (ACD) Call Distribution

#### **VoIP Cost Eliminator (VEK):**

- Support of multichannel VoIP lines (SIP trunk).
- Integrated access to the low-cost Internet telephony.
- Support of faxes in IP networks (T.38 standard).
- Call Through calls via VoIP from mobile phones.
- Platan Video Softphone app. for calls and video calls in VoIP technology.

#### Cost Management Programme (PZK):

- History of outgoing, incoming, answered and missed calls.
- Call billing in Penny app. individual and precise accounting of call costs and times (100,000 calls buffer).
- Individual and group call statistics.
- Limits of call costs.
- Boss-secretary scenario (limited access to privileged PBX users).
- 2000 billing accounts and 2000 virtual extensions.
- Automatic selection of the cheapest call route ARS/LCR (4 tables).
- Transit call charging an outside call to the server.
- Restriction system limiting the number of unwanted outgoing
- Tables of allowed/denied numbers/directions (16 tables).

#### Incoming and internal traffic:

- Full Call Identification Presentation (CLIP).
- MSN/DDI multiple phone numbers.
- MCID (Malicious Call Identification), rejecting unwanted calls.

- Voicemail group and individual for all users.
- Extension groups (restrictions on internal calls).
- Teleconferences, conference rooms (up to 40 participants).
- Call forwarding unconditional (CFU), when busy (CFB), when no answer (CFNA), when not reachable (CFNR).
- Capturing calls incoming to an extension or a group, pick-up groups.
- Putting calls on hold (HOLD).
- Call waiting indication (offering).
- Joining calls in progress.
- Call transfer to external numbers.
- "Do Not Disturb" (DND).

#### Outgoing traffic:

- CLIR (Calling Line Identification Restriction).
- Hotline (trunk / extension) quick access to external numbers.
- Booking calls with voice message for booked calls.
- Redial (redialling the last dialled number).
- Easy callback.
- Short numbers for speed dialling.
- Emergency numbers, alarm dialler (alarm notification).

#### Other features:

- Networking of Proxima and Libra servers for dispersed organistations.
- Integrated multi-channel call recording, archiving calls from multiple
- See Who's Talking video calls for any number of users, support of IP video door phones with Platan Video Viewer app.
- Global phonebooks for proprietary and IP phones.
- Web-based management, local and remote.
- External devices control.
- Automatic fax transfer.
- Time synchronisation with the local exchange (from the NTP server
- Automatic change of operation modes.
- Wake-up calls, single or multiple event notifications.
- Free numbering of extensions and services (1-16 digits).
- Sending and receiving individual and group text messages (SMS).
- Applications supporting the service of call traffic Platan CTI, Platan Click2Call, Platan Cal Monitor.
- Integration with own and external applications and accessories.
- System messages for call queuing, voicemail, conferences etc.
- System management and service in: Polish, English, Russian.



